

Notice of References Cited	Application/Control No. 09/815,688	Applicant(s)/Patent Under Reexamination HOFFMAN ET AL.	
	Examiner Elaine Gort	Art Unit 3627	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	✓ Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill, Inc.; 1995; pages 592-601
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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